

Galileo commands: cheat sheet

368 everyday cryptic entries and what each one does, by task. From GateRoam's Galileo guide.

Basics		
.AD	Decode an airline code; .AD* numeric ticket prefix, .AD 1G systems.	*N Display the names with passenger numbers.
.AE	Encode an airline name to its code.	*NP Display notepad items; add a qualifier letter to filter.
.CD	Decode a city or airport code.	*P Display the phone field.
.CE	Encode a city name to its code.	*PI Display the passenger information (passport and visa) field.
.CR	Show a city's detail record (not kept up to date).	*RB Display review booking items.
.ED	Decode an aircraft (equipment) code.	*RI Display itinerary remarks.
.EE	Encode an aircraft name to its codes.	*RIC Display only check-in time and terminal remarks.
.ER	Show the detail record of an aircraft type.	*RV Display the received from field.
.LD	Decode a country code.	*SIR List services to reinstate after the journey changed.
.LE	Encode a country name to its code.	*SO Display OSIs.
.RD	Show the region (state) codes of a country.	*SR Display programmatic SSRs with their status.
@GMT	Show the time in GMT.	*TD Display the ticketing arrangement field.
@LT	Show local time in a city, optionally on a date.	*VL Show the airline (vendor) record locator.
@UTC	Show the time in UTC.	*VO Display outgoing vendor remarks only.
#CTQ	Open Trip Quote to build and send a client offer.	*VR Show incoming and outgoing vendor remarks.
#DELETEPLUGIN	#DELETEPLUGIN CACHE clears the Smartpoint plugin cache.	OSUR Add a passive surface segment, such as a transfer.
#RESTART	Restart Smartpoint without signing off.	OTUR Add a passive tour segment.
+J	Show the terminal ID (GTID); not in Smartpoint Cloud.	D. Add, change or delete the delivery address.
6D	Show the terminal ID (GTID).	DG/ Divide unnamed places out of a group booking file.
C*MAP	Map data: towns and nearest airports in a country.	DP Divide passengers out into a new booking file.
GG*	Show the GIS chapter index (GG*/ALPHA alphabetical).	E End transact: save the booking file.
GP*	Show a page or paragraph headings in the current GIS chapter.	EL End transact and return to the previous name list.
H*	Show your last input again.	ELM Email the itinerary and redisplay the name list.
H/T.	Help on a booking file field by its identifier.	EM Email the itinerary to the first or named email addresses.
HELP	Help index by first letter, e.g. HELP A .	EMALL Email the itinerary to all email addresses.
HMCT	Assumed city table: host locations, time display or standing account codes.	ERM End, redisplay and email the itinerary to the first address.
KGB	Show current work area, sign-on and terminal ID.	ERMALL End, redisplay, email all addresses; ERMALL*ETR attaches e-ticket receipts.
MB	Move to the bottom of a display.	ET End transact: save the booking file (same as E).
MD	Move down; MD + number moves that many lines.	F File the new booking file during a divide.
MR	Move down, showing only the remaining lines.	H/ASSC Help page listing other SSR codes.
MT	Move to the top of a display.	H/HIST Help page listing the history codes.
MU	Move up.	H/MEAL Help page listing meal SSR codes.
OP/W*	Show work areas, sign-ons and the availability sort setting.	H/PTC Help page listing passenger type codes.
OP/WL	Show the terminal ID (GTID).	I Ignore the booking file without saving.
P-	Send a response to the printer, e.g. P-*R .	IALL Ignore the booking file and the client file.
SA/TA	Move to work area A with the training duty code TA.	IR Ignore changes and redisplay the booking file as it was.
SAI	Sign back in to all work areas.	LD* Redisplay the last booking file list.
SAO	Temporary sign-out.	LD/ List booking files by date, ticket state, status or airline, to screen or queue.
SB	Move to work area B (SA back to A).	LDT/ Booking file list sent to the printer.
SEM	Emulate another PCC (service bureau sign-ons only).	M. Add or delete frequent flyer numbers and partner airlines.
SOF	Sign off; SOF/Z + ID is an override sign-off.	M* Display an airline's mileage agreement table (M*LH) or all (M*ALL).
SON	Sign on with your ID at your own office or a branch PCC.	MC. Add or delete a comment for an email "to" address.
STD	Display a security profile; the password can be changed there.	MF. Add, change or delete the email "from" address.
STE	Display, add, confirm or change your sign-on business email.	MT. Add, change or delete email "to" addresses.
TKPDID	Print the itinerary for all passengers and segments.	N. Add, change or delete passenger names and name remarks.
X	Cancel segments, e.g. X2 or X2-4 ; with + cancel and rebook.	NP. Add, change or delete notepad (internal) items.
XX	Terminal calculator: sums, times and ticket check digits.	ORB/ Move files with TAW, TAU or review items for a date onto a queue.
PNR (booking file)		ORC/ Count files with TAW, TAU or review items for a date.
@	Change a booked segment: date, class, flight or status.	P. Add, change, insert or delete phone field items.
@ALL	Accept airline status changes on all segments (KK to HK).	PI. Add or delete passport and visa data stored in the booking file.
*	Retrieve a booking file, e.g. by flight, date and name.	PP/ Open Preview Plus, a form that builds a booking file list.
* -	Retrieve a booking file by surname or full name.	PQ/ Request a past date booking file.
**	Retrieve from a branch office PCC, or all branches with B.	PS. Add, change or remove the postscript shown on top of the file.
*AA	Display written, delivery and related addresses.	PTC/ List passenger type codes starting with a letter (PTC/I).
*AD	Display the delivery address.	QEB/ Place the booking file on a queue; this also ends the transaction.
*ALL	Display all booking file data, hidden fields included.	R. Add, change or delete the received from field.
*AW	Display the written address.	RA. Add, change or delete a related address.
*DV	List booking files divided from this one.	RB. Add, change or delete a review booking item (dated queue reminder).
*EM	Display email addresses and email comments.	REALL Repeat all customer data, no segments.
*H	Display the whole booking file history.	REALLS Repeat customer data with chosen segments (REALLS2).
*HI	Display itinerary history, non-air segments included.	REALLSALL Repeat all customer data and all segments into a new file.
*HIA	Show the air segment history of the booking file.	REP. Repeat only chosen fields (REP.N.SI).
*HMM	Display frequent flyer history.	RERIALL Repeat all unassociated itinerary remarks.
*HN	Display name history.	RES Repeat one chosen segment (RES2).
*HNP	Display the history of historical notepad items.	RESALL Repeat all segments, no customer data.
*HP	Display phone history.	RI. Add, change or delete itinerary remarks, check-in times and terminals.
*HQT	Display the queue trail: queues the file has been on.	RIR. Re-associate itinerary remarks to another segment before ending.
*HRB	Display review booking history.	RL. Add an airline record locator for a passive booking.
*HRI	Display itinerary remarks history.	RT. Add a retention segment with a date and text.
*HSI	Display SSR and OSI history together.	SI. Add, change or cancel SSRs, manual SSRs and OSIs.
*HSO	Display OSI history.	SIR Reinstate a service after a change of journey (SIR VGML).
*HSR	Display SSR history.	T. Add, change or delete the ticketing arrangement field (T.TAU, T.TAW).
*HTD	Display ticketing field history.	V. Send, change or delete a vendor remark to an airline.
*HVR	Display vendor remark history.	W. Add, change or delete the written address.
*I	Display the whole itinerary.	XA Cancel all air segments.
*IA	Show the air segments of the booking file.	XN Cancel all non-air segments.
*IN	Display non-air segments only.	
*L	Show the similar name list again.	
*MM	Display frequent flyer (mileage membership) data.	
Availability and selling		
@A	Change the whole air itinerary, e.g. class or seat count.	
@MT	Check minimum connecting times for the booked flights.	

*SVC	Show in-flight services for booked segments (*SVC2 for one).
/	Place a new sell after a given segment, e.g. /2+N1Y3 .
O	Direct sell a flight segment (also passive, open or waitlist).
OA	Add an ARNK (arrival unknown) segment, same as Y .
A	Request flight availability for a date and city pair.
A-1	Availability one day earlier.
A.D	Show direct flights only (A.D0 nonstop, A.D2 up to 2 stops).
A.D0	Show nonstop flights only.
A@	Follow-up class or codeshare filter, e.g. A@-ALL .
A@#	Show more classes for one availability line, e.g. A@#3 .
A*	More flights; A* + airline opens that airline's own display.
A*GAL	Return to the current Travelport+ availability display.
A*O	Return to the original availability display.
A*P	Return to the previous display order.
A/	Filter the current availability by airline, e.g. A/LH .
A#	Availability one day later (also A# + city pair = tomorrow).
AA	Order availability by arrival time (native displays only).
AB	Availability from a new board point.
AD	Order availability by departure time.
AE	Show earlier flights after a time-band display.
AF	First available flight; with date and city pair, a seven-day search.
AG	Return from an airline link to the Travelport+ display.
AJ	Order availability by journey time.
AK	Availability from a new city to the previous board point.
AL	Later flights; AL + line number asks last seat availability.
AM*	More flights from an airline's own system, e.g. AM*LH .
AN	Availability onward from the previous off point.
AO	Availability to a new off point.
AR	Return availability, by date or a number of days later.
AX	Cancel the availability display.
DC*	Show direct connections to and from a city.
DCP	Show connection points for a city pair.
DCT	Show an airport's minimum connecting times, with exceptions.
FDA	Turn the availability display into a fare display.
N	Sell seats from availability: seats, class, line (e.g. N2Y1).
SSA	Set the availability sort for the whole PCC (second-level users).
SSM	Set your own availability sort, BASIC or DIRECT, for this session.
SSO	Allow or block agents changing their own sort (second-level).
TT	Timetable for a route or details of one flight; alone converts availability.
TTB	Flight details for a booked segment, e.g. TTB2 .
TTL	Flight details for an availability line, e.g. TTL1 .
TTR	Return timetable, optionally from a date.
TTX	Cancel all timetable displays.
Y	Add an ARNK (arrival unknown) segment.

Fares and pricing

*FS	Fare construction of one fare shopping option.
*NTD	Net ticket data of a filed fare, as summary or details.
*R	Display the whole booking file.
*TAA	Count days forward (with +) or back from a date.
#FS	Opens the Smartpoint Smartpanel for fare shopping (also Alt+T).
AV	Switches a fare display to the matching availability display.
DAS	Ancillary services: list, details and booking of paid extras.
F*Q	Last quote's fare calculation in one line, with its taxes.
FD	Fare display: fares filed for a city pair and travel date.
FDC	Booking classes a fare display line may be sold in.
FH	Extra detail of a fare display line, such as travel and sale dates.
FI	Ignores the fare quote just made.
FN	Fare notes (rules) of a fare display line or a quoted fare component.
FO	Extra fees attached to the last fare quote.
FQ	Price the itinerary and store the fare as a filed fare.
FQ*	Shows the last fare quote summary again.
FQBA	Best buy that ignores seat availability.
FQBB	Best buy: lowest fare with seats on the flights already booked.
FQBB*	Shows the last best-buy answer again.
FQBBK	After FQBB or FQBC, rebooks the segments into the best-buy classes.
FQBC	Best buy that also shows the saving against the fare as booked.
FQL	Fare quote ladder of a planner answer.
FQN	Lists the fare components of the last quote.
FQP	Fare Quote Planner: informative price of an itinerary that is not booked.
FQP*	Shows the planner summary again, or one planner answer in linear form.
FQQ	Planner variant returning the lowest possible informative fare.
FR	Routing of a quoted fare component or a fare display line.
FS	Fare shopping: cheapest priced flight options, with or without a booking file.
FS-	Back to the previous group of fare shopping results.
FS*	Shows the fare shopping results again.
FSA	Fare shopping that ignores seat availability.
FSALL	Shows every booked segment, waitlisted and unconfirmed ones included.
FSK	Books the flights of a fare shopping pricing option.
FSM	Fare shopping capped at a maximum fare in your system currency.
FSMORE	Next screens of fare shopping results.
FSOF	Extra fees of one fare shopping option.

FTAX	Tax information by country and tax code.
FZI	IATA rate of exchange, and conversions to or from NUC.
FZS	Bank selling rate, and conversion between two currencies.
MORE*	More flight choices for one fare shopping pricing option.
PTC	Lists passenger type codes, for example those starting with one letter.
ZPROV	Lists the direct payment carriers activated for you.
Filed fares	
*FF	Display the filed fares of the booking file.
*HFF	Display the filed fare history of the booking file.
/OS1	Remove filed fares that were already ticketed.
#MANMASK	Open the Smartpoint Manual Fare Builder.
FF	File an alternative fare option, restore a filed fare (@R, @T) or amend its baggage.
FQA	Show alternative fares for the booked itinerary.
FX	Cancel filed fares, e.g. FX3 for one or FXALL .

Ticketing

*DH	Document history list of e-tickets, NDC included, EMDs not shown.
*DHI	Display document history by invoice number.
*DI	Display document itinerary (DI) remarks.
*FOP	Display the form of payment field.
*HTI	Display current and earlier ticket numbers (TINS) of the booking.
*TE	Show an e-ticket record, e.g. by ticket number.
*TEH	History of the displayed e-ticket; NDC tickets too when they display.
*TEL	Redisplay the list of e-tickets.
*VI	Display incoming vendor remarks only.
#INVOL	Same as #SATINVOL: the involuntary exchange screen.
#REFUND	Open the Assisted Ticketing refund screen: full, partial or cancel.
#REVAL	Open the Assisted Ticketing revalidation screen.
#SATINVOL	Open the Assisted Ticketing involuntary exchange screen.
#SATVOL	Open the Assisted Ticketing voluntary exchange screen (first reissue only).
#TKTISUE	Open Assisted Ticketing to update the filed fare and issue.
#TKTLIST	Open the Assisted Ticketing list of e-tickets in the booking.
#VOID	Open the Assisted Ticketing void screen.
CGCTD	Display the commission tables, filtered by carrier, country or journey type.
CGET	Display the airlines that issue electronic tickets.
DI.	Add or delete a document invoice (back-office) remark.
DT/AAR	Display an airline's agreement record for ticketing.
DT/IAT	Display the interline ticketing table by validating or down-line carrier.
ER	End transact and redisplay the booking file.
F.	Form of payment field.
GC*13	List the BSP airlines of a country.
HMLD	Display the printer linkage of a terminal or an office.
HMLM	Link printers to the terminal, or delink them.
HMOM	Set a printer up or down, or designate its stock type.
HMPP	Display or print the period activity report.
HMPR	TINS sales report; /NDC keeps NDC transactions only.
HMPS	Display or print the summary activity report.
HMTN	Display ticket numbers held in the printers' ticket tables.
SFP	Issue a travel agent service fee (TASF), alone or with TKP.
T*GSA	List the airlines a GSA represents in a country.
TKP	Issues the ticket and its documents from the filed fares.
TKPVB	Validate the booking before issuing.
TMU	Store, change or delete ticket modifiers on a filed fare.
TPC	Display the payment calculation and commission of a filed fare.
TSD	Reprint e-ticket support documents: all, receipt (*ETR) or agent coupon (*AGT).

After-sales

*EX	Reopens an exchange mask by filed fare and passenger (*EX1/1).
*FB	Open a filed fare as a build screen, or redisplay the current screen.
*HTE	Show the e-ticket data held in the booking file.
*TRN	Reopens the refund screens (*TRN1, *TRN2).
FBF	File the manual fare for one group, or with ALL for everyone.
FBU	Update a manual fare item: fare basis, fare, taxes, construction, baggage, endorsements.
TKRETS	Revalidates an e-ticket coupon to a changed segment.
TRNC	Cancels a refund on the same calendar day, participating airlines only.
TRNE	Refunds an e-ticket: one-line full refund (/RF) or the refund mask.
TRV	voids an e-ticket by its number; BSP: on the day of issue only.
TRVE	voids a reissued e-ticket, same day only; the old ticket returns to OPEN.
XI	Cancel the entire itinerary.

EMD

*DAS	Displays the ancillary services booked in the booking file.
*SI	Display all SSRs and OSIs.
EDOC	Shows the active EMD stock.
EMDD	Shows one EMD, by list number or 13-digit document number.
EMDH	Shows the history of an EMD, by list number or document number.
EMDI	Issues an EMD: EMD-A with /IC plus ticket, EMD-S with /SM.
EMDL	Lists the EMDs of the booking file.

EMDP	EMD tables: issuing airlines (EMDP/M) and interline agreements (EMDP/IA*).
EMDV	Voids an EMD, by list number or 13-digit document number.

Seats and services

*HSD	Seat data history of the booking file.
*SD	Display seat data.
*XSD	Shows seats cancelled in this transaction, before ending.
S.	Requests, changes (with @) or cancels seats.
SA*	Displays a seat map: by segment, availability line or flight.
SC*	Shows the characteristics of a seat, or the list of codes.

Queues

ORB	Moves booking files with TAW, TAU or RB items for a date onto a queue.
ORC	Counts booking files with TAW, TAU or RB items for a date.
Q/	Open a queue by number, e.g. Q/17 .
QB	Moves booking files from one queue to another (queues 26-99).
QCA	Counts the booking files on all queues of the PCC.
QCB	Counts queues 0 and 1, or chosen queues with their categories.
QCL	Counts the left-message-to-call-back queue.
QCM	Counts the general message queue.
QCT	Counts a main queue and lists the passenger names.
QCTA	Counts queues with every category and date range.
QCU	Counts the unable-to-contact queue.
QEB	Ends the booking file and places it on one or more queues.
QEM	Sends a message to the general message queue.
QES	Sends a message to the supervisory queue.
QF	Forwards the booking files of one queue to another queue.
QFHIST	Shows the queue forwarding history.
QFX	Cancels the forwarding of a queue.
QLD	Lists names and record locators on a queue; only outside a queue.
QLMCB	Puts the booking file on the call-back (LMT) queue, optionally with a note.
QP	Goes back one booking file in the queue.
QPB*	Displays the list of queues.
QPRINT	Prints the booking files of a queue; QPRINT/STOP stops it.
QR	Removes the open booking file from the queue (QR/41 also from 41).

QRQ	Removes a booking file from all queues of the PCC, from outside a queue.
QSORT	Sorts a queue into another queue by first travel date.
QSORTID	Sorts by agent sign-on ID or by category into another queue.
QUTC	Puts the booking file on the unable-to-contact (UTC) queue, optionally with a note.
QW	Lists the queues the open booking file is on.
QX	Signs out of the queue.
QXE	Ends the booking file, removes it from the queue and signs out.
QXER	Ends, signs out and redisplay the last booking file.
QXI	Signs out and ignores the open booking file; it stays on the queue.

Troubleshooting

*HVL	Show the vendor locator history.
GC*	Open a GIS chapter by name, number or airline code.
H/	Help: alone after an error, or with a keyword.
RJ*	Show the travel restriction table, all or per country.
RJV*	Show travel restrictions for a vendor such as an airline.
TI-	TIMATIC menu; TI-MV , TI-MH , TI-MA open fill-in screens.
TI-DFT	TIMATIC full text of one section for a country.
TI-RGL	TIMATIC group lists, e.g. the Schengen countries.
TI-RV	TIMATIC visa request by nationality, destination and transit lines.
TIMA	TIMATIC visa and health rules from booking file segments.
TIMC	TIMATIC country information for a segment's destination.
TIME	TIMATIC customs information for a segment's destination.
TIMP	TIMATIC passport information for a segment's destination.
TIMV	TIMATIC visa rules from booking file segments.
TIPB	TIMATIC: previous page.
TIPF	TIMATIC: first page.
TIPL	TIMATIC: last page.
TIPN	TIMATIC: next page.

NDC (reference)

#NDCAPP	Opens Smartpoint's Flight Search (shortcut Alt+A).
LD	List display: booking files by travel date, ticketing state or segment status.
Q	Signs in to a queue, for example Q/11.

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